



NEWS RELEASE

Attention ALL Public Housing, Housing Choice Voucher (Section 8), and Continuum of Care Program Participants

Effective **SEPTEMBER 1, 2016**, The Housing Authority of Travis County staff WILL ONLY see **WALK IN** appointments on the following days:

Tuesdays 8:00 AM – 3:00 PM

Thursdays 8:00 AM – 3:00 PM

All other days will REQUIRE AN APPOINTMENT however office hours will remain the same:

Monday 8:00 AM – 5:00 PM

Wednesday 8:00 AM – 5:00 PM

Friday 8:00 AM – 5:00 PM

You do not need an appointment to report changes. Changes in income or family composition must be reported within 30 days of occurrence for all family members in the household. Failure to do so may result in termination of your housing assistance or repayment to the housing authority for failing to report income or family composition.

Please contact the appropriate staff member by phone or email to request an appointment or request an appointment in writing at the HATC office located at:

502 East Highland Mall Blvd. Suite 106 B

Austin, Texas 78752

Phone: 512-480-8245

Fax: 512-480-8248

Website: www.hatctx.com

We appreciate your cooperation and we look forward to continuing to provide assistance to all our program participants. If you have any questions directly related to the office hours, contact Christina Montes, Director of Housing Operations, by phone 512-480-8245 ext. 12 or email: Christina@hatctx.com.